

# Consolidated Annual Report Training for NonFI\$Cal Users

FISCAL YEAR 2023-24

Presented by Imran Chaudhary

OSDS Advocacy Program Manager

#### CALIFORNIA DEPARTMENT OF GENERAL SERVICES



Office of Small Business and Disabled Veteran Business Enterprise Services

### Welcome and Introductions

>Imran Chaudhary

OSDS Advocacy Program Manager



### Housekeeping

- > This training will be recorded.
- Mute yourself unless presenting.
- > Keep camera off.
- During the presentation, use the chat to ask questions. Please write contact information after question in case we need to contact you.
- >Slides will be provided by email.
- For any technical issues, reach out to OSDSReports@dgs.ca.gov

## Agenda

- Objectives
- Background
- Reporting Requirements
- > Process, timelines, extensions
- Questions and Answers
- Who to contact

## Objectives

By the end of the training, you should know...

- Why and which reports are required
- > What's new reporting requirement
- Who to contact with questions
- > How to submit your reports by Intake Page

### SB & DVBE Program Authority

#### **REPORTING IS MANDATORY**

#### **SB and DVBE Program Statutes:**

- >SB Government Code (GC) §14835
- >DVBE Military and Veterans Code (MVC) §999

### Consolidated Annual Report (CAR) Statutes:

- > Public Contract Code (PCC) §10111 all reports
- ➤ Government Code (GC) §14838.1- I-Bond and, New! Infrastructure Investment and Jobs Act (IIJA) report 810A

### New Legislation

### AB 2974(Chapter 600, Statute of 2022)

Effective January 1, 2023, all state agencies awarding new contracts over \$500,000 financed, in whole or part, with IIJA federal funds, shall stablish a 25% Small Business (SB) procurement participation goal on those contracts.

https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill\_id=202120220AB2974

Exemptions are permitted for specific reasons. For exemptions, use form PD 810Ae. Submit approved exemptions to DGS/OSDS at OSDSReports@dgs.ca.gov

https://www.dgs.ca.gov/-/media/Divisions/PD/OSDS/Certification/CAR/std810Ae.pdf

### New Legislation (Cont.)

### AB 2974(Chapter 600, Statute of 2022)

Report annually to DGS in the Consolidated Annual Report (CAR) statistics comparing the SB and microbusiness (Micro) participation dollars for contracts funded by IIJA federal dollars to the total contract dollars for contracts funded by federal dollars.

#### Management Memo No. 24-02:

<u>Small Business Participation, wholly or partly, funded by the Federal Infrastructure Investment and Jobs Act (IIJA)</u>

# New Legislation(Cont.) AB 2019(Chapter 730, Statute of 2022)

#### Codifies 25 percent SB participation goal.

- Requires the state to conduct a statewide procurement disparity study by January 2025.
- State departments to set annual 25% SB participation goal on their procurements
- >DGS/OSDS to collect diversity data
- DGS/OSDS to recommend departments to simplify and reduce requirements to increase participation of SB/Micro, DVBE, minority/women/LGBTQ-owned firms

## New Legislation (Cont.) AB 2019 (Chapter 730, Statute of 2022)

- > Departments encouraged to do outreach.
- Allows for remedial actions to be taken such as removal of delegated contract authority or restrictions on contracting activity for agencies that don't meet SB/DVBE goals in three out of five years.

**BB. No. P-12-22 - SUBJECT:** <u>Economic Equity for Small Business (SB) and Disabled Veteran Business</u> <u>Enterprise (DVBE) Firms and Diversity Among State Contractors</u>

## New Legislation (Cont.) AB 1574 (Chapter 756, Statute of 2021)

#### **1.**Expansion and Inclusion Efforts:

- All state departments are mandated to continuously work towards expanding the pool of bidders from the categories of Small Business (SB), Microbusiness (Micro), and Disabled Veteran Business Enterprise (DVBE).
- Departments are required to actively seek and include SB/Micro businesses in their solicitations, particularly those that have not been frequently utilized or have never been used by the state.

#### 2. Certification of Commercially Useful Function:

Bidders must include with their bids a certification, signed under penalty of perjury, affirming that each SB/DVBE subcontractor involved performs a Commercially Useful Function (CUF).

#### **3.**Clarification of Roles and Coordination:

- > The roles of department-specific SB Advocates and SB Liaisons are clarified.
- Enhanced coordination is established between the Governor's Office of Business and Economic Development (GoBiz), the Department of Veteran Affairs (CalVet), and the Department of General Services (DGS).

## New Legislation (Cont.)

>In Focus document resource/tool.

InFocus Legislative Impacts 04-03-2024.pdf

### DVBE Program Audit 2018-114

#### Audit recommendations/requirements:

- >Increase accuracy
  - Develop/strengthen second departmental review for accuracy
  - Conduct sample data verification of the high dollar contracts
  - Verify reported data against procurement records.
- Ensure consistency
- > Awards vs. expenditures
- Multiyear contract reported fully in the award year (front loaded)

### Reporting Structure

### Mandatory reporting departments

- All Agencies/Departments under DGS purchasing authority
- If you believe your department is exempt from reporting or that certain procurements/contracts are exempt, work with your legal counsel to identify the statutory exemption and write a justification, submit to OSDS. OSDS will confer with it's legal counsel for concurrence.
- DGS/OSDS does not have authority to exempt departments or contracts from SB/DVBE reporting requirements.

## Reporting Structure (Cont.)

**Voluntary reporting departments -** electing to report

- > Universities
- Offices not under the governor's jurisdiction and not under DGS purchasing authority

### Consolidated Annual Report

- DGS PD 810: DVBE and SB/Micro Contracting Activity Report Improvement plans required if SB/DVBE goal(s) not met
- > DGS PD 810S: SB Option, DVBE Option & DVBE Incentive Report
- DGS PD 810A: Infrastructure Bond/ Infrastructure Investment and Jobs Act Report Improvement Plan required if SB goal is not met
- > DGS PD 810C: Consulting Services Report
- DGS PD 810E: Ethnicity, Race, Gender and Sexual Orientation Report (ERGSO)

Hyperlink: Consolidated Annual Report

## Non-FI\$Cal use the following to report and submit CAR

Online Intake Pages

Pcard Summary Entry Page

**ERGSO Entry Page** 

Online Improvement Plan Portal

## Form 810 Intake Pages Access

In order to access the CAR Intake pages in FI\$Cal each department needs to have at least one user that is mapped to the SCPRS Processor role.

For security purposes, all system access and role mapping must be done between the department/CSU and FI\$Cal. OSDS is not able to assist with this process.

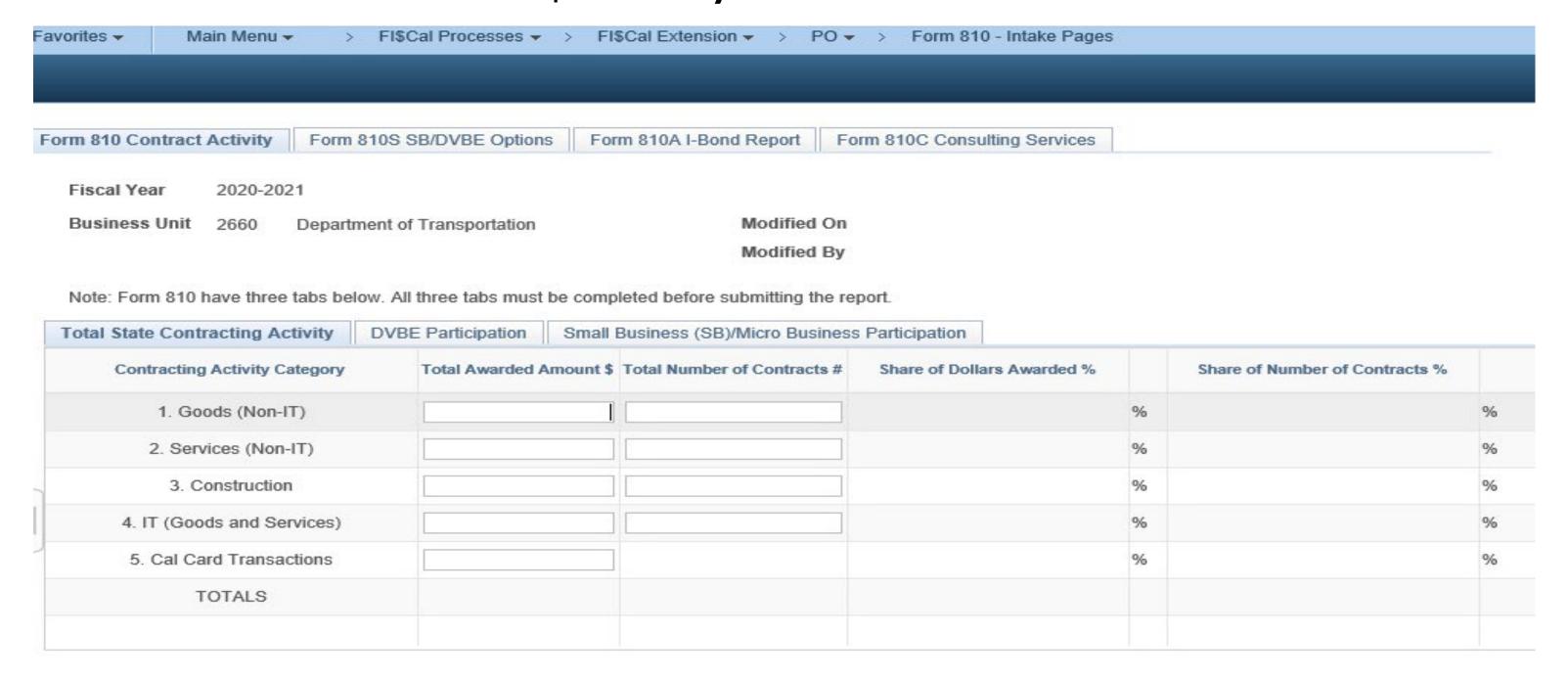
For more information regarding FI\$Cal access

: <a href="https://fiscal.ca.gov/user-support/fiscal-service-center/end-user-access/">https://fiscal.ca.gov/user-support/fiscal-service-center/end-user-access/</a>

Questions should be directed to the FI\$Cal Service Center: FiscalServiceCenter@fiscal.ca.gov

## Online Intake Pages

Non-FI\$Cal Users will be able to enter their CAR data into the FI\$Cal system.



### For Not CAR Reportable

- > 100% federally funded
- NEW! Exception make IIJA-funded contracts (AB 2974) Which are reportable in 810A
- Federal government (including grants)
- Any state or local government
- Prison Industry Authority
- Interagency Agreements
- Joint Powers Agreements
- California State Universities (CSU)
- Universities of California (UC)

Note: For more detail see Help Text near CAR reportable section.

### CAR Form 810:

### Count SB/DVBE prime contractors' participation at 100%!

- All purchase orders and contracts service orders, including emergency contracts.
- All contracts issued by DGS or any other department on your behalf.
- All amendments, alterations, change orders, and extensions that change the total amount by more than \$1.00.
- All contracts/POs issued pursuant to delegation of authority or under a Leveraged Procurement Agreement (LPA).
- All P-Card purchases, even if less than \$100.
- Report only State funds to the extend possible, including in mixed funded contracts.

## **Certification Types and SB/DVBE Participation Goals**

Certification Type Criteria	DVBE	SB	Micro designation	SB-PW	NVSA Nonprofit
Counts toward participation	DVBE goal	SB goal	SB goal	SB goal on public works transactions only	SB goal

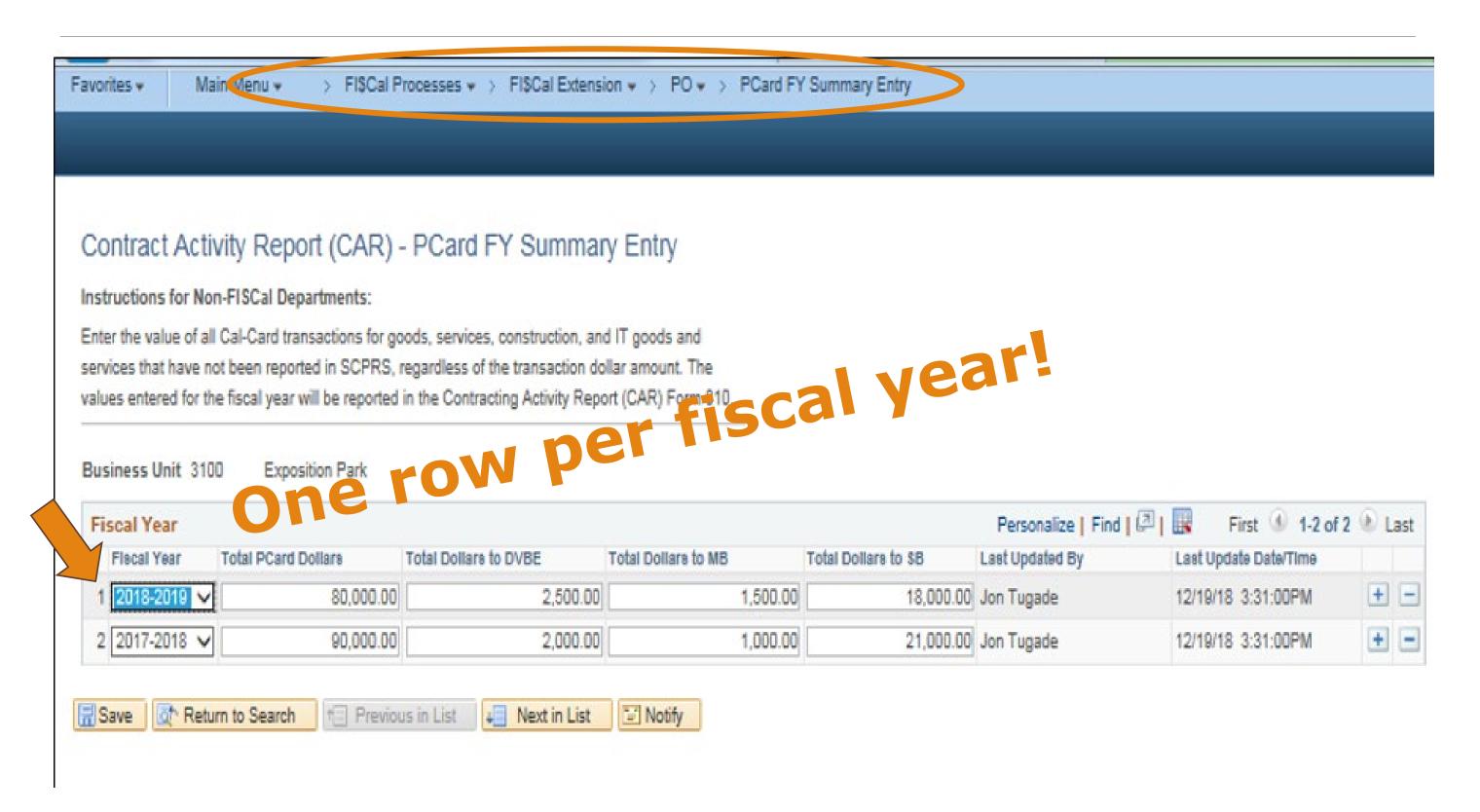
```
SB(Micro), then
SB, then
SB-PW (PW sub-types only)
```

SB and DVBE counted on both goals

#### **Helpful Links to find Certified Firms:**

- ➤ SB/DVBE Emergency Registry
- > <u>CaleProcure</u>

## SCPRS- P-Card/Cal-Card FY Summary Entry Page



## Form 810 - Contracting Activity Report

of number of contracts with DVBE Sub-contracts	DVBE Pr Awarded Amount \$	Total to sme & Sub- C Total Number of DVBE		Percenta	ontracting Activity ge of Total DVBE contracts n D /Column A)	Share	of DVBE by Activity
of number of contracts with DVBE Sub-contracts	DVBE Pr Awarded Amount \$	Total to sme & Sub- C Total Number of DVBE	Number of Contracts with DVBE	Percenta; C //Column	ge of Total DVBE contracts n D /Column A)	Share	
ts with DVBE Sub-	Awarded Amount 5	Number of OVBE	Contracts with DVBE	DVBE			
10.3		Contracts	n (Prime or Sub)		Contracts with DVBE Participation in All Contracts %	Awarded	Number of Contracts %
FM	G (C+E)	H (D+F)	HM (D+FM)	(G/A)	(BIMIR)	GN	ни
FM1	<u>G1</u>	о на	HMT	11	21	GN1	HNI
FM2	<u>G2</u>	H2	HM2	12	J2	GN2	HN2
EM3	63	H3	HM2	13	13	GM3	HN3
FM4	<u>G4</u>	H4	HM4	14	14	GN4	HN4
ticin	atio	n	Í	15	N/A	GN5	N/A
ticip	atio	111		16	<u>J6</u>		
	EM3 EM4	EM2 G2 EM3 G3 EM4 G4 ticipatio	FM2 G2 H2 FM3 G3 H3 FM4 G4 H4  ticipation	EM2 G2 H2 HM2 EM3 G3 H3 HM2 EM4 G4 H4 HM4  ticipation	FM2         G2         H2         HM2         12           FM3         G3         H3         HM3         13           FM4         G4         H4         HM4         H4           ticipation         15         15	EM2         G2         H2         HM2         I2         J2           EM3         G3         H3         HM3         I3         J3           EM4         G4         H4         HM4         I4         J4           ticipation         I5         N/A           I6         J6	FM2         G2         H2         HM2         I2         J2         GM2           EM3         G3         H3         HM3         I3         J3         GM3           EM4         G4         H4         HM4         H         J4         GM4           ticipation         I5         NM         GM5

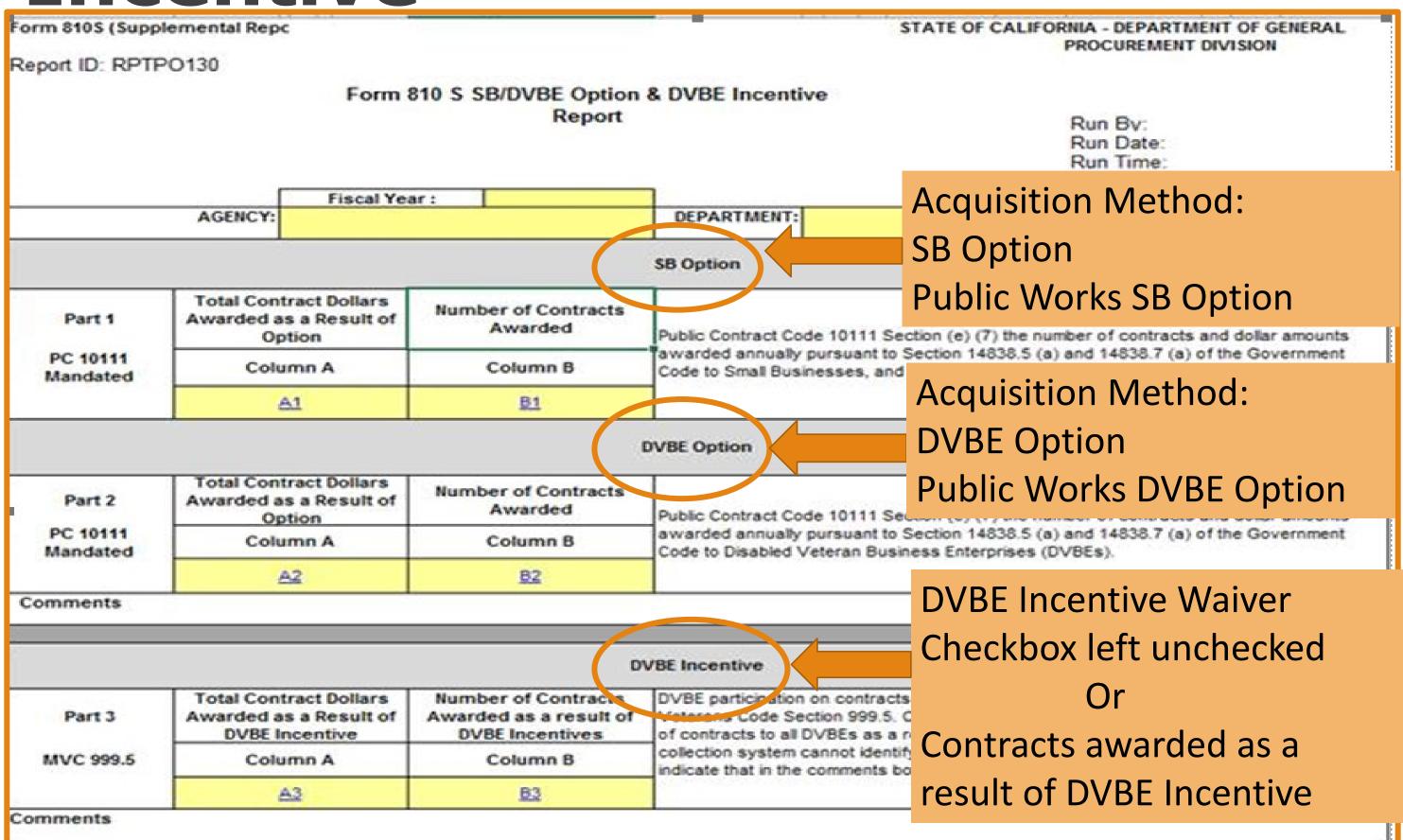
Column I displays the DVBE participation achieved!

## Form 810 - Contracting Activity Report (Cont.)

	Total to SE	3/MB Prime a	Percentage of Total SB/MB Contracts							
Awarded A	mount \$	Number of Contracts with SB/MB participation (Prime or Sub)#		Number of SB/MB Contracts #		SB/MB Part	icipation %	Contracts with SB/MB Participation in All Contracts %		
Q (M+O)		RM (N	I+PM)	R (N+P)		S (Q/A)		T (R/B)		
		SB MB		SB	MB	SB	MB	SB	MB	
1,493.35	45,138.52	3	8	3	8	0.31%	9.24%	11.54%	30.77%	
16,976,034.82	309,608.16	2	7	2	6	40.97%	0.75%	10.53%	31.58%	
0.00	0.00	0	0	0	0	0.00%	0.00%	0.00%	0.00%	
9,094.37	24,642.57	1	2	1	2	6.95%	18.84%	3.57%	7.14%	
0.00	0.00					0.00%	0.00%			
16,986,622.54	379,389.25	SB Pa	articipa	ation		40.39%	0.90%	8.22%	21.92%	
17	,366,011.79		د م <sub>ا</sub> ۱۰۰۰ د		<b></b>	41.2	9%		30.14%	

Column S displays the SB participation achieved!

## Form 810S – SB/DVBE Option and DVBE Incentive



## Form 810S: SB and DVBE Option – Part 1 and Part 2

Under SB/DVBE Option, the suppliers (prime) should be certified!

### SB or DVBE Option

> If the contract is \$5,000.01 to \$249,999.99

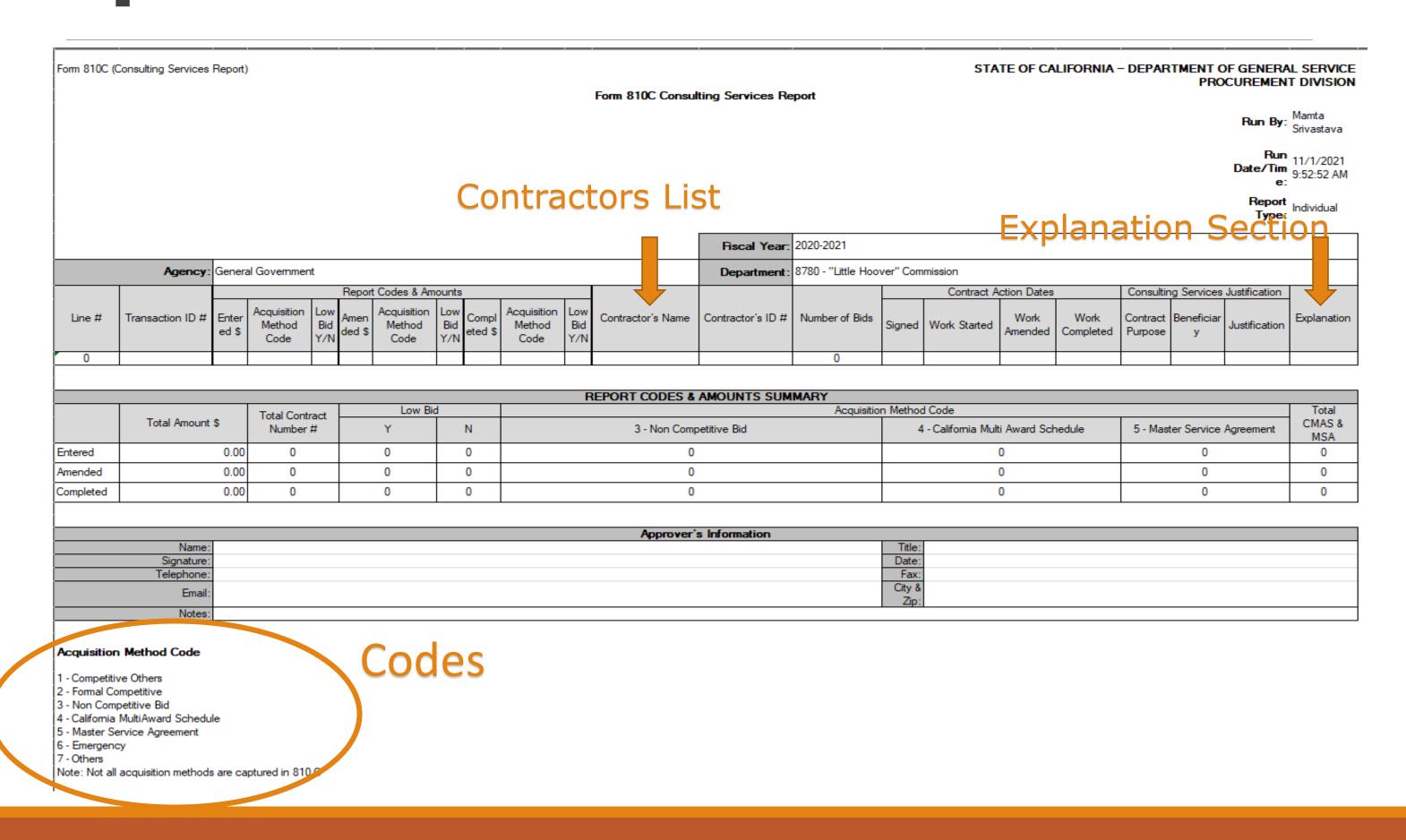
#### Public Works SB or DVBE Option:

> If the contract is \$5,000.01 up to \$461,000

BB. No. P-02-24 - SUBJECT: <u>SB and DVBE Option Acquisition Methods - Dollar Threshold Increase for Public Works Contracts</u>

Government Code (GC) Section 14838.5(a)

## Form 810C Consulting Services Report



## Form 810C – Consulting Services Report

Public Contract Code §§10111 and 10335.5

"Consulting services contract," means services that do all of the following:

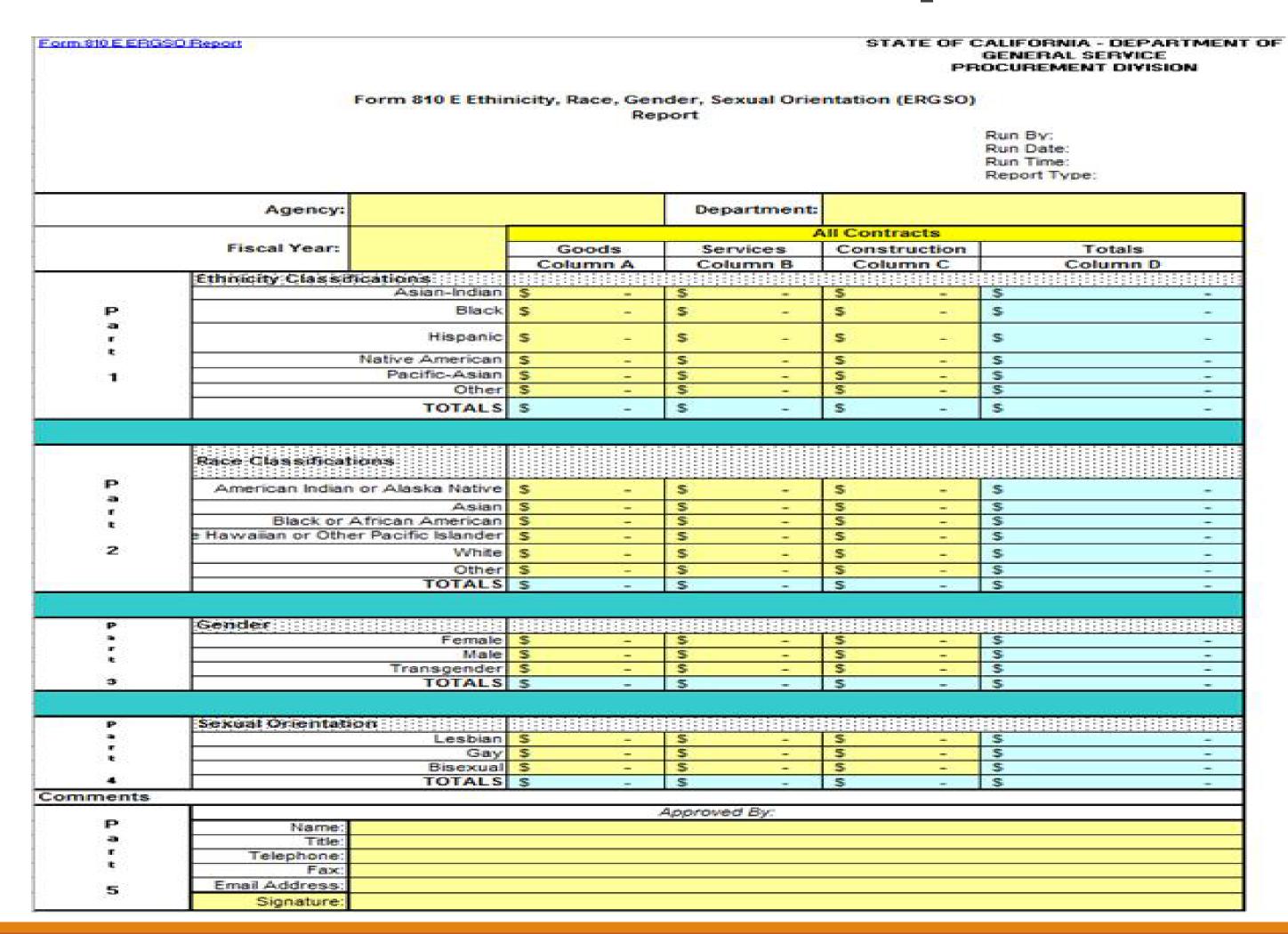
- Consulting Services Contracts are those that are defined for services of an advisory nature.
- > The final product is a transmittal of information in either written or verbal form.
- The product may be answers to questions, the design of systems or plans, workshops, seminars, retreats or conferences.
- > All "Consulting Services Contracts" must be reported unless excluded.

## Form 810C - Consulting Services Report

#### Not captured on Form 810C:

- Contracts/agreements between a state agency or department and the federal government
- Contracts/agreements with local agencies to subvene federal funds for which **No** matching State funds are required
- Contracts to develop, maintain, administer or use licensing or proficiency examinations
- Architectural and Engineering (A&E) per Chapter 10 (commencing with 4525) of Division 5 of Title 1 of the Government Code

### Form 810E: ERGSO Report



## Form 810E: ERGSO Report

Public Contract Code §10111

Includes voluntarily provided contract dollars by business owners on:

- Ethnicity
- Race
- Gender
- Sexual orientation

Information received on Voluntary Statistical Data Sheets (VSDS)

Do not save VSDS in procurement files, save all of them separately from contracts!

#### For FI\$Cal & Non-FI\$Cal Departments:

- Buyers enter VSDS data on the ERGSO Data Entry Page
- The system will aggregate the data for department/state

## Voluntary Statistical Data Sheet (VSDS)

DGS PD 802 (Rev 04/19)

#### **VOLUNTARY STATISTICAL DATA SHEET**

Information to be used for reporting purposes only

Public Contract Code 10111 requires state agencies to capture information on ethnicity, race and gender (ERG) of business owners on all awarded contracts and procurements to the extent that the information has been voluntarily reported to the department. The awarding department is prohibited from using this data to discriminate or provide a preference in the solicitation or acceptance of bids, quotes, or estimates for goods, services, construction and/or information technology. This information shall not be collected until after the contract award is made. The completion of this form is **strictly voluntary**.

The data you provide on this form should best describe the *ownership of your business*. Ownership of a business should be determined as follows:

- For a business that is a sole proprietorship, partnership, corporation, or joint venture at least 51 percent is owned by one or more individuals in a classification designated below or, in the case of any business whose stock is publicly held, at least 51 percent of the stock is owned by one or more individuals in a designated classification, or
- For other business entities, the owner is the person controlling management and daily operations and who "owns" the business.

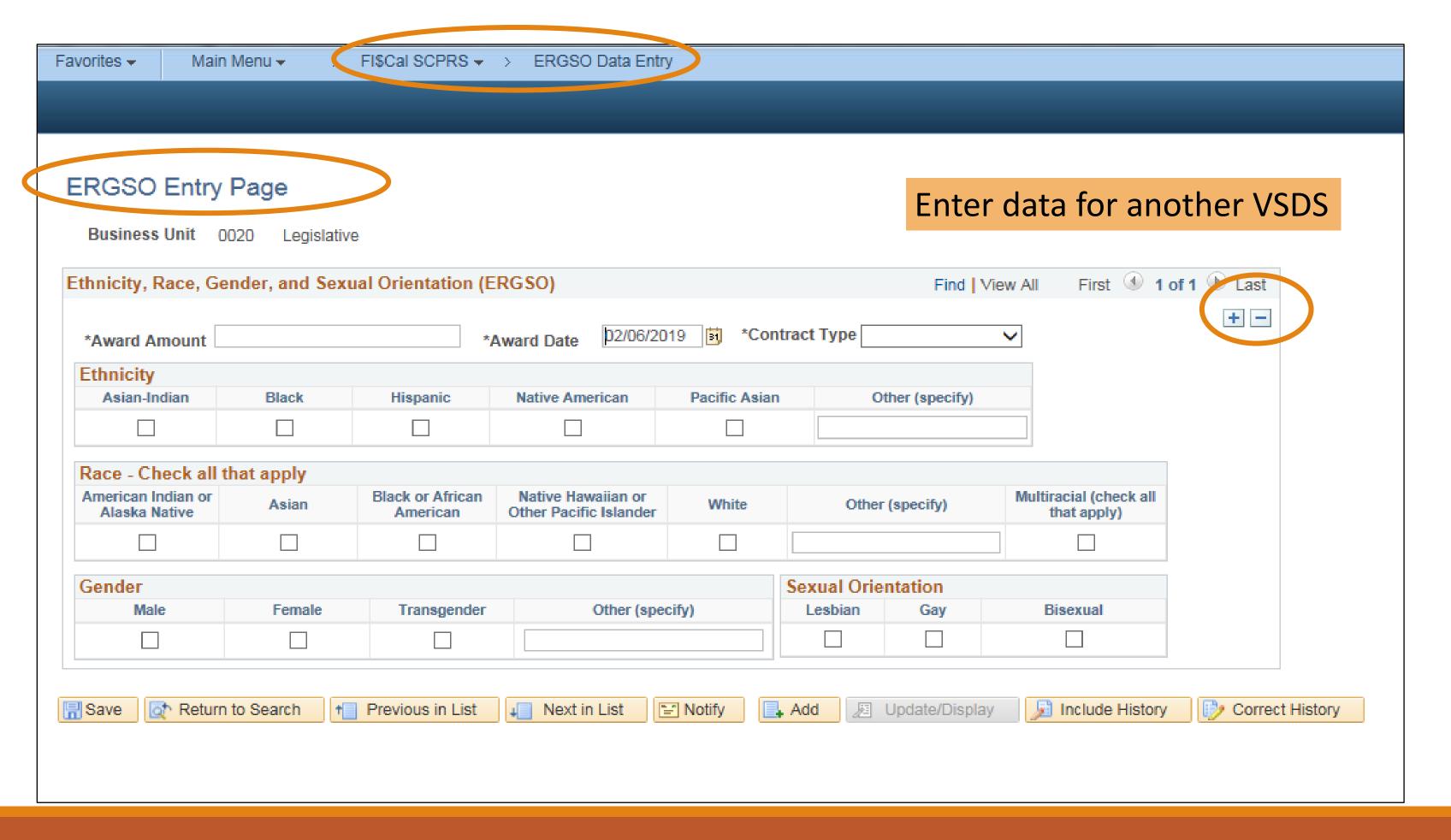
For purposes of this report, respond only if the business has its home office in the United States and which is not a branch or subsidiary of a foreign corporation, firm, or other business

other business.
Ethnicity/Minority Classification As defined in Public Contract Code Section 2051
Asian-Indian – a person whose origins are from India, Pakistan, or Bangladesh.
Black – a person having origins in any of the Black racial groups of Africa.
Hispanic – a person of Mexican, Puerto Rican, Cuban, Central or South American or other Spanish or Portuguese culture or origin regardless of race.
Native American – an American Indian, Eskimo, Aleut, or Native Hawaiian.
Pacific Asian – a person whose origins are from Japan, China, Taiwan, Korea, Vietnam, Laos, Cambodia, the Philippines, Samoa, Guam, or the United States Trust Territories of the Pacific including the Northern Marianas
Other – Any other group of natural persons identified as minorities in the respective project specifications of an awarding department or participating local agency.

	Race Classification - As defined by the Office of Management and Budget, Federa
<b>\</b>	Register Notice, October 30, 1997, at
	https://www.whitehouse.gov/wp-content/uploads/2017/11/Revisions-to-the-Standard
	for-the-Classification-of-Federal-Data-on-Race-and-Ethnicity-October30-1997.pdf
	American Indian or Alaska Native
	Asian
	Black or African American
	Native Hawaiian or Other Pacific Islander
	White
	Other
	Gender Classification
	remaie
	Male
	Transgender
	Occupation Objection and Action of the Public Contract Code 40444(f)
<b>√</b>	Sexual Orientation Classification – As defined by Public Contract Code 10111(f)
•	Cov
	Gay
	Bisexual
	ITEMS BELOW TO BE COMPLETED BY STATE AGENCY/DEPARTMENT ONLY
	Goods
	Services
	Construction
	Total Contract Purchase: \$2,000
	Total Contract Purchase:
	Contract Award Date: 7/8/16
	170/10

### FI\$Cal and SCPRS - ERGSO Data Entry

Fi\$Cal Buyers and SCPRS Processors can enter VSDS data on this page



## Form 810A I-Bond/IIJA Activity Report

#### **New and Updated!**

Form 810 A IBond/IIJA Act Report

STATE OF CALIFORNIA - DEPARTMENT OF GENERAL SERVICES PROCUREMENT DIVISION

Run By: DGS SB/DVBE Cert Manager

Run Date: 5/5/23 Run Time: 9:45:50 AM Report Type: Individual

							2022-2023							
Agency: General Government						Department: 8880 - Financial Information System								
Р	Part 0 Part 1					Part 2								
IBond/IIJA ID and IBond/IIJA Certified Disabled Veteran Business Enterprise (DVBE)			Certified Small Business/Micro Business (SB/MB) Participation											
Dollars Participation ` ´														
IBond/IIJA	IBond/IIJA	IBond/IIJA	IBond/IIJA	IBond/IIJA	IBond/IIJA	IBond/IIJA Tota	IBond/IIJA Total \$ to SB/MB   IBond/IIJA			IBond/IIJA Tota	IBond/IIJA Total \$ to SB/MB		IBond/IIJA Total	
ID*	Total Contract	Total \$ to	Total \$ to	Total \$ to	Total	Prime Cor	ntractors	Contractors		Prime & Sub Contractors		SB/MB %		
	\$	DVBE Prime	DVBE Sub	DVBE Prime &	DVBE %								1	
		Contractors	Contractors	Sub										
				Contractors										
	Α	В	С	D (B+C)	E (D/A)	F		Ģ		H (F		I (H/A)		
						SB	MB	SB	MB	SB	MB	SB	MB	
IIJA Division A	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
IIJA Division B	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
IIJA Division E	25,000.00	25,000.00	0.00	25,000.00	100.00	25,000.00	0.00	0.00	0.00	25,000.00	0.00	100.00	0.00	
IIJA Division F	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
IIJA Division G Title IX	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Prop 1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Prop 1B	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Prop 1C	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Prop 1D	1,000.00	1,000.00	0.00	1,000.00	100.00	1,000.00	0.00	0.00	0.00	1,000.00	0.00		0.00	
Prop 1E	5,000.00	5,000.00	0.00	5,000.00	100.00	5,000.00	0.00	0.00	0.00	5,000.00	0.00	100.00	0.00	
Prop 84	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Grand	31,500.00	31,000.00	0.00	31,000.0	98.41	31,000.00	0.00	0.00	0.00	31,000.00	0.0	98.41	0.00	
Total														
		The Sm	all Business Imp	rovement Plan m	1USt molade	an I Bond Action I	Plan when partic	cipation specific to	I Bonds is less	than 25%				
Comments:						_								
			— D/	/BE Par	ticina	tion				— CR D⊃	SB Participation			
	Name:			DLIAI	LICIPA	Jation <u>Pritte:</u> 3D Participation					CIOII	H		
Name.											-			
	Signature: Telephone:						Fax:							
	Email:						City & Zip:							
City & Zip.														

## Form 810A I-Bond/IIJA Activity Report

#### **Infrastructure Bond Acts of 2006**

- >The Highway Safety Traffic Reduction, Air Quality and Port Security Bond Act.
- >The Housing and Emergency Shelter Trust Fund Act.
- >The Kindergarten-University Public Education Facilities Bond Act.
- >The Disaster Preparedness and Flood Prevention Bond Act.
- ➤ The Safe Drinking Water, Water Quality and Supply, Flood Control, River and Coastal Protection Bond Act.

#### Government Code §14838.1 (d)

- > 25 percent Small Business participation goal in all contracts financed with the proceeds of the infrastructure related bond acts of 2006
- > An Improvement Plan is required when the SB participation goal for I-Bond contracts is not met

# Form 810A I-Bond/IIJA Activity Report

# Infrastructure Investment and Jobs Acts (IIJA) of 2023:

- >The Surface Transportation Reauthorization Act.
- > The Surface Transportation Investment Act.
- >The Drinking Water and Wastewater Infrastructure Act.
- > Broadband.
- The Build America, Buy America Act.

# Form 810A I-Bond/IIJA Activity Report

Government Code §14838.1 (e)

- New contracts over \$500,000 financed in whole or part with the proceeds of the Infrastructure Investment and Jobs Act (IIJA)
- >25 percent Small Business participation goal
- >Unless an exemption determination is made
- ➤ An Improvement Plan is required when the 25 % SB participation goal for IIJA contracts is not met
- Advocate must publish upcoming such contracts and send OSDS the links.

### CAR for FI\$Cal Users Resources

- Consolidated Annual Report Training Form 810 Intake Pages
- Consolidated Annual Report Frequently Asked Questions
- ►FI\$Cal/SCPRS User's Guide to CAR Reporting (see Pcard section)
- > CalOES Mission Task & Statewide Incident IDs Training
- ▶ Intake Page Job Aid
- ► ERGSO Entry Page Job Aid

# Important!

The Departments need to follow the following procedure to submit the report:

➤ Non- FI\$Cal departments: submit reports via Intake pages.

### Cover Letter

Non-FI\$Cal departments are required to submit a cover letter to OSDS.

#### Include:

- If multiple BUs, specify what BUs are included in the report.
- An analysis of trends and any anomalies in the SB/MB or DVBE participation.
- Review of progress on all prior year Improvement Plan items enacted and their effect on current participation goals.
- Send to <u>OSDSReports@DGS.ca.gov</u>

## Improvement Plans

New online
Improvement
plan portal
(live in
September)

Required when department misses one or both goals

Avoid
Deficiency
Notice, use
new portal

Run the report on monthly basis

## Improvement Plans



QUESTIONS ARE BEING REFORMATTED



DEPARTMENTS CAN ADD
COMMENTS IN OPEN-TEXT
BOXES



COMMUNICATIONS WILL ANNOUNCE THE NEW PORTAL



ADVOCACY SUPPORT UNIT IS HERE TO HELP!



EMAIL ADVOCATE@DGS.CA.GOV



NEW QUESTIONS ON IIJA.
REPORT HERE TO SUBMIT IIJA
IMPROVEMENT PLAN

# Important CAR Reporting Deadlines

In 2024, OSDS conducted 4 training sessions for FI\$Cal/SCPRS departments

May 7	OSDS conducts	CAR training fo	r Non-FI\$Cal	departments
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May 8 OSDS conducts CAR training for FI\$Cal departments

May 14 OSDS conducts CAR training for Non-FI\$Cal departments

May 17 OSDS conducts CAR training for FI\$Cal departments

June 1 - 30 OSDS sends reminders about upcoming reporting

July 31 Last day to request extension from OSDS

#### October 1 due date

**Note** - Due to the statewide data compilation complexities, extensions beyond October 15 cannot be approved.

# Important CAR Reporting Deadlines (Cont.)

October 1

**CAR Report + Improvement Plans DUE DATE** 

October 15

No revisions or extension past this date

January – February

DGS sends Purchasing Authority deficiency letters to departments not reporting/not submitting improvement

plans

January - March

**OSDS** publishes the report

# Last Minute Tips

- Keep in touch with OSDS at OSDSReports@dgs.ca.gov
- > Reconcile the reports with your transactions
- Develop/strengthen secondary review and approval process
- Submit an Improvement Plan if not meeting one/both goals

### Contact OSDS

#### **CAR Report Questions:**

OSDSReports@dgs.ca.gov (916) 375-4940

#### **Improvement Plan Questions:**

Imran Chaudhary, Advocacy Support Program Manager

Imran.Chaudhary@dgs.ca.gov

(279) 799-4644

## Questions?

### THANK YOU!